Member Reference Guide

LIVINITI
formerly **Southern Scripts**

Your Pharmacy ID Card Includes Important Information

Group Number:	**Found on your Member ID Card**
Member ID:	**Found on your Member ID Card**
Bin Number:	**015433**
PCN:	**SSN** **(SSN is a network acronym –** **it does not refer to your social security number)**
PBM:	**Liviniti**

Contact Information

We're here 24/7/365 to support plan members

- Call us: (800) 710-9341
- Send a fax: (318) 214-4190
- Send an email: support@liviniti.com
- Visit: liviniti.com

Find What You Need

The Liviniti **Member Center** is your one-stop hub for all the information you need to maximize your pharmacy benefits.

The **Member Portal** is loaded with information about your pharmacy benefits and prescriptions. After you create your account, you can login to the Member Portal from the Member Center.

On the Member Portal you can:

- View benefit details, including out-of-pocket and deductible information for you and your family
- Review your prescription history and share it with your physician
- Search for a nearby pharmacy based on your zip code
- Find and compare drug prices to find the best price at any network pharmacy in a few easy steps
- Search for medications by name and view formulary tier, whether it is a specialty or over-the-counter (OTC) drug, and any special programs such as prior authorization or quantity limits that apply to the medication
- Check the history or status of any prior authorization
- Locate the mail order pharmacy used by your plan
- Download a digital ID card

Activate your Member Portal:

1. Visit liviniti.com/members
2. Under Member Portal Login, select "Create Account"
   - Refer to your ID card for your credentials
   - Choose a password
   - Click "Register"

Member Reference Guide

Find What You Need
(continued)

Take your pharmacy benefits on the go with the Liviniti Mobile App.

The mobile app has the same features and information as the Member Portal. You can find a free copy of the Liviniti Mobile App wherever you download apps for your phone. Get started today!

**iPhone
QR Code**

**Android
QR Code**

Your **Company Page** also has helpful information. You do not need to create a personal account but will need your Group Number. On the Member Center, scroll down to Your Company Page, enter your Group Number and click "Visit Company Page."

On your Company Page you can:

- Find your plan's Formulary or Drug List and look-up a drug or learn more about your coverage
  - Use your Group Number to access your Company Page
  - Under **Search For Medications**, type the name of your medication and click Search
- Locate the best network pharmacy for your needs based on the zip code you enter
  - Use your Group Number to access your Company Page
  - Select **Network Pharmacy Locator***
  - Enter your ZIP code
  - Enter the Liviniti Bin Number: 015433
  - Choose your search radius and select "Search"
- Locate the mail order pharmacy for your plan
  - Use your Group Number to access your Company Page
  - Select the **Mail Order Icon**

*These symbols are in the Network Pharmacy Locator

firstchoice

Pharmacy is contracted as a FirstChoice pharmacy

Pharmacy is contracted for specialty medications

Pharmacy is contracted for vaccines

What is the FirstChoice™ Pharmacy Network?

FirstChoice is the preferred pharmacy network of Liviniti. You'll find reduced prescription costs at network pharmacies that generally offer a lower cost on medications than a standard (non-preferred) pharmacy. The network consists of independent, community pharmacies as well as well-known regional or national chains. Participating pharmacies are approved to fill a 90-day supply of medications. Specialty medications are limited to a 30-day supply.

What is Variable Copay™?

Unlock BIG SAVINGS On Brand and Specialty Drugs

Variable Copay utilizes manufacturer-provided coupons to significantly reduce the cost on eligible high-cost brand and specialty medications. With Variable Copay, your out-of-pocket costs for prescription drugs may be reduced or eliminated by a drug manufacturer's coupon.

Your medications will arrive at your doorstep monthly via a shipping courier (UPS, FedEx, DHL) approximately 5-7 days before your current medications are completed. A Variable Copay Network Pharmacy will communicate with you each month on reminders of your shipment and verification of address.

Variable Copay requires enrollment. Enrollment in Variable Copay is quick and simple. Call (833) 439-9617 to speak with a dedicated Variable Copay Support Team. Enrollment is also available within the Liviniti mobile app.

Mail Order Information

LIVINITI™
Home Delivery

Name:	Liviniti Home Delivery Powered by Healthdyne Mail Order Pharmacy
Pharmacy NPI:	1093974982

Hours of Operation

Monday-Friday:	8:00 AM - 6:00 PM EST
Member Services:	24/7/365

Contact

Toll Free:	(855) 772-9384
Website:	liviniti.healthdyne.com

About Healthdyne

Visit: liviniti.healthdyne.com